

Student Based Services

www.lancs.ac.uk/sbs



Student Based Services covers a number of closely related and centrally located offices which together aim to provide accessible and effective services to enhance the student experience. Working closely with other colleagues across the University they provide specialist and general advice, information and guidance to students on a range of academic and non-academic issues listed below:

If you would like to speak to someone directly, pop into The Base, our one stop enquiry desk at the front of University House. Our friendly staff will do their best to help you and make you an appointment with a specialist adviser if necessary.

Careers



CEEC (Centre for Employability, Enterprise and Careers)

Staff provide information, advice and guidance on career choice, job vacancies, work experience placements, recruitment and selection processes, further study and employability skill development.

www.lancs.ac.uk/sbs/ceec
Tel: 01524 592480

Colleges and Student Life



Accommodation

Each college has a Residence Officer who deals with day to day enquiries about accommodation.

Staff in University House deal with general enquiries and family flats.

www.lancs.ac.uk/sbs/accommodation
Tel: 01524 593554



Counselling & Mental Health

Personal, family, social or academic matters over the short term to more complex or difficult longer term problems. A specialist mental health adviser provides support for students with declared mental health difficulties.

www.lancs.ac.uk/sbs/counselling
www.lancs.ac.uk/sbs/mentalhealth
Tel: 01524 592690



Disability Support

Staff help disabled students from the first enquiry to graduation. About 5% of first year students declare a disability and many progress onto postgraduate courses.

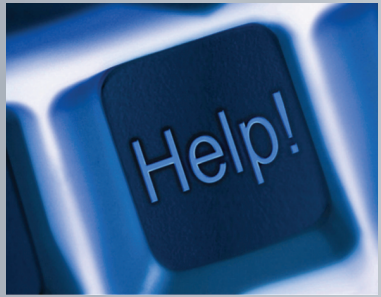
www.lancs.ac.uk/sbs/disability
Tel: 01524 592525



Health

Students enjoy excellent health services with both a GP practice and pharmacy, in addition there is a private dental practice.

www.lancs.ac.uk/sbs/health



General Wellbeing

Staff can help with a range of support issues (personal, general, welfare, study-related) impacting academic life and experience. This includes guidance on changing direction by suspending, transferring or withdrawing from study.

www.lancs.ac.uk/sbs/all

Tel: 01524 592525



Student Funding

Staff can help with Government funding eligibility and delays, University financial award eligibility and payments, including Undergraduate scholarships & bursaries, and the Access to Learning Fund. We also provide guidance on living costs and budgeting and other financial awards.

www.lancs.ac.uk/sbs/funding

Tel: 01524 594848

Student Registry



Student Registry

Staff can provide information, advice and guidance on academic records, registration, module enrolment, academic review and appeals and provide student status letters.

www.lancs.ac.uk/sbs/registry

Tel: 01524 592525



International student support

Staff can help with advice on visa extensions, rules on working in the UK, general welfare and cultural orientation

www.lancs.ac.uk/sbs/international

Tel: 01524 592525